

Key processes

Service and fees

Duties

Services

Service sets

Calculation codes

Trade agreements



Services and fees

You can manage, calculate and invoice fees and services. Services can be physical actions as well as different types of fees e.g. vessels port disbursements including automatic calculations of dockage, water and power usage, cargo dues, handling of goods and containers, warehouse rent, use of cranes, manpower, etc. More than 100 calculation methods can be combined with advanced tariff setup to calculate cost and revenue related to port calls and booking. Using templates one can automatically suggest a set of services to be carried out in connection with the task in question as well as relevant resources.

Duties

In Port Calls duties are used to calculate a selection of standard tariff items (e.g. vessels duty, item charge (wharfage), freshwater supply, short terms space rental). There are a number of inquiries available for non-invoiced transactions that give an overall view of all duties and depending on the parameter set-up and approval procedures, single or multiple invoices can be generated by a single keystroke!

Services

With Services you can calculate individual tasks. It is possible to assign a number of services to a task making it possible to create an unlimited number of work orders per task. Services are transferred to duties and invoiced

Service set

A service set is a template where it is possible to collect a number of different services required for a complete job into a Service set. This is used to calculate all tasks related to the job. An unlimited amount of individual resources can be attached to services and forecast or actual cost and revenue can be calculated for each resource. With Service sets it is possible to calculate complete jobs (e.g. Performa/actual Disbursements accounts, Loading or discharge costs and revenue for any type of cargo). For each individual service line it is possible to set a separate customer, so a Service set automatically can be split into multiple invoices.

Calculation codes

Create your own calculation codes to define what calculation methods are to be used for the calculation required. It is possible to use several levels of calculation methods in one calculation code in order to facilitate complex calculations. When setting up calculation codes it is possible to attach price lines to the individual code where prices can be set up with trade agreements, to cover all customers, groups of customers or individual customers. Prices can easily be updated whenever required.

Trade agreements

Trade agreements help you to set up detailed price agreements with customers and suppliers. The flexibility of the system means you can set up customer, vendor or item specific pricing and discounts. You can automatically retrieve prices and discounts when entering orders and assign validity dates to prices for both items and customers.

Services

- Fees and Duties
- Service set/templates
- Tariffs, calculation methods and calculation
- Contribution
- Calculation codes

Trade agreements

- Set up price, discount, multi-line discounts and total discount on customers, vendors, and items as well as groups of these customers, vendors and items
- Set up prices and discounts in all currencies
- Automatically calculates total discounts on orders
- Full flexibility to maintain prices and discounts on item and inventory dimensions

Feature Highlights

- Services
- Trade agreements
- Easy-to-use price overview
- Order creation
- Port call
- Booking
- Resource handling

Easy-to-use price overview

- Flexible and comprehensive price calculations for increased price accuracies and customer services
- Quick access to individual customer prices and discounts
- Possible to compare cost prices against revenue

Order creation

- Automatic creation of sales orders from services and duties
- Automatic creation of purchase orders from services and duties
- Easy invoicing of sales orders

Port Call

- Vessel information
- Arrival and departure information and Port Call information in general
- Handling of shifting
- Agent/customer information
- Shipping details and actions
- Status handling

Booking

- Discharging/loading of vessels
- Goods registration, splitting goods between the owner and recipient and Goods positioning
- Planned and actual stowage
- Inventory registration and Warehousing
- Road carriage overview

Resource handling

- Scheduling including Gantt chart
- Calculating hours
- Forecast and actual hours
- Cranes, Personnel, Vessels, Quays, Trucks, Railway wagons, Machines etc

Benefits

- Manage, calculate and invoice fees and services
- More than 100 calculation methods to calculate cost and revenue
- Use templates to calculate complete jobs
- Unlimited amount of Individual resources can be attached to services
- Single or multiple invoices are generated by a single keystroke